

# IT MANAGED SERVICES

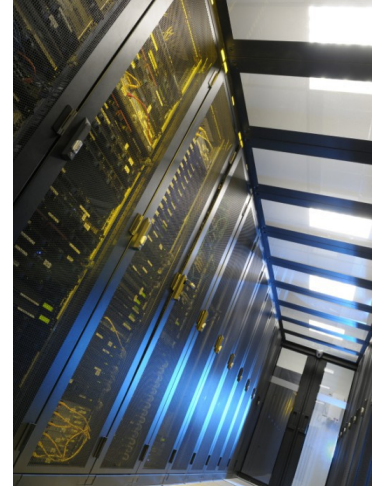


GB Tech IT Managed Services is a full-service network infrastructure integrator offering a wide range of services designed to meet the needs of service providers and business customers.

We exceed in process and project management helping our clients with complete regional or national rollouts, including planning, design and implementation of networks, infrastructure installation, wireless systems configuration and implementation, and ongoing IT and end-user support.

GB Tech provides companies like Sprint, Verizon, IBM, and HP fast, reliable and consistent service for small, medium, or large projects and multiple-site rollouts anywhere in North America.

With an Affiliate Partner Network of more than 3000 locations in the US, Canada, and the Caribbean, GB Tech can deploy certified service providers and technicians in every major city, selected for their documented skill set and reputation for consistent quality. All projects and service calls are tracked through our centrally managed system so you always know what's happening on your projects or service calls.



*The need to scale up or scale back quickly without large effect on the bottom line is critical. GB Tech gives our clients the flexibility to quickly meet current demand with the quality you expect.*

## WIRED INFORMATION SYSTEMS INFRASTRUCTURE

- Comprehensive Project Management
- Multiple-Site Roll-Out Installation Expertise
- Structured Wiring / Connectivity
- Site Survey / Bid Response / SOW / RFQ Preparation
- Fiber Optic Installation, Testing, & Troubleshooting
- CAD/Visio Installation Documentation
- Aerial & Underground Outside Plant Construction
- Digital Signage Installations
- CCTV & Access Control Systems
- Hospitality Implementation & Installation
- Commercial A/V System Installation & Maintenance
- RCDD / LAN Specialists

## WIRELESS NETWORKING

- Wireless Assessment Surveys
- Installation and Maintenance of Wireless LAN
- Municipal Wireless and Mesh Experience
- In-Building Cellular Booster Systems



## MANAGED INFORMATION TECHNOLOGY SYSTEMS

- IT Staffing and Contract Transition Services
- Desktop Refresh and Server Administration
- Help Desk and Call Center Support
- Remote Network Management and Support
- 24/7 Network Monitoring and Call Center Services
- Service Technician Dispatch
- Printer Services and Maintenance Support
- Disaster Recovery Services

## TELECOMMUNICATION AND VOIP SYSTEMS

- PBX and VoIP System Installation & Maintenance
- Routine & Emergency Service, Installation & Maintenance
- National Network of Nortel, Avaya, and 3COM Certified Partners

### Service Capabilities Include:

- Key Systems, PBX, VOIP
- From 2 to 10,000 users
- Central Office Switch Installations
- Service Dispatch
- 24/7 Technical Support

## IESYS™ Certified

*IESYS™ - Integration Engagement System is a process for certifying that national and international projects are delivered utilizing a proven methodology developed by GB Tech which uses processes and procedures designed for the assurance of on-time, on-budget delivery and complete customer satisfaction.*

IESYS™ Certified Installations may include:

Wired Information Systems Infrastructure  
Wireless Networking  
Telecommunication and VoIP Systems  
Managed Information Technology Systems

## Mission-critical precision for a dynamic world™

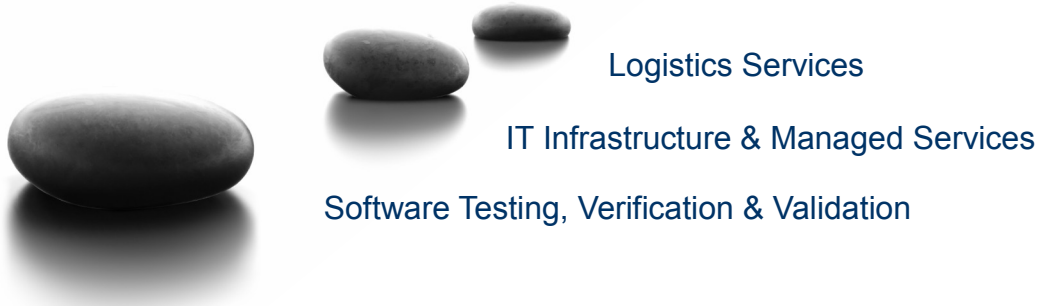
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GB Tech is a full-service infrastructure and systems integrator offering a wide range of solutions designed to meet the needs of service providers, business customers and government agencies.

With an Affiliate Partner Network of more than 3,000 locations in the United States, Canada, and the Caribbean, GB Tech provides Fortune 500 companies, government agencies and large systems integrators reliable and consistent service for small, medium or large projects and multiple-site rollouts anywhere in North America.

Companies select GB Tech because of our ability to deploy certified service providers and technicians with documented skill sets and reputations for consistent quality and customer service. All projects are tracked through our centrally managed system so you have complete visibility into project status.

Since 1998, we have successfully completed thousands of national and international projects, both large and small, helping to shape the future of many corporations and organizations. Our teams of experts stand ready to manage your critical IT services and infrastructure needs, delivering on-time, cost-effective solutions.



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### Scale with Precision

Precision is the ability to be consistent without error. As problems tend to scale and become larger (e.g. lines of code, number of shipments), there is a tendency toward higher failure rates and less precision. The trade-off can be defined as the “risk of failure.” Organizations that rely on greater accuracy and assurance struggle to minimize this trade-off.

*By reducing the trade-off between scalability and precision, GB Tech helps companies and government agencies guarantee higher levels of service assurance in technology and logistics support.*

At GB Tech, we strive to provide the same level of assurance regardless of project scale or scope.

Leaders in aerospace, healthcare, energy and defense require greater assurance when faced with compliance issues, regulatory change and liability concerns and require greater scalability without the trade-off and risk of failure. We understand that providing logistics and IT services in these dynamic markets is met with higher expectations of quality in service delivery. Our clients that depend on software and technology expect – and receive – greater reliability and performance.

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Scalable solutions for shifting demands in today’s most dynamic industries



GB Tech is a leading provider of managed IT, software testing and logistics services for solutions that demand mission-critical precision and scalability. Serving the aerospace, healthcare, homeland security and energy industries, GB Tech delivers scalable solutions that help companies, technology partners and government agencies quickly identify and effectively respond to rapid change in today’s most dynamic markets.

Founded in 1985, GB Tech has proven itself by providing the highest degree of proficiency and on-demand scalability to help clients lower costs, streamline operations and ultimately improve productivity. Moreover, GB Tech helps mitigate risk by delivering application assurance in mission-critical systems and operations for some of the world’s most dynamic companies.

For more information please visit [www.gbtech.net](http://www.gbtech.net)

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Energy • Homeland Security*

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